

2025

Impact report

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“The commitment of all the Group’s teams to achieving the goals we have set ourselves strengthens our ability to make a more significant contribution to a more responsible society.”



Véronique di Benedetto,
Group Director of CSR and Impact

Editorial

Because **the spirit of conquest and innovation is in our genes** and motivates our development.

Because the intellectual and human commitment of our talents is equalled only by our demand for pragmatism, useful digital and creating sustainable value.

Because we've always wanted **to build the future**, today we're focusing on how to make it more impactful and responsible. That's why our many actions produce **tangible, measured, recognized results**, whether reducing our CO₂ emissions, developing initiatives to promote the circular economy or professional integration.

Aside from statistics, data and positive ratings, it's above all the feedback from our clients, partners and employees that confirm **the relevance of our approach**, prove our **usefulness** and confirm the soundness of our **values**.

In this accelerating transition to a sustainable world, **our clients demand agility, transparency and budget compliance**. In Econocom, there's the word "economy", a principle that is integral to our DNA. Our commitment consists of offering services and products for the best possible price. Our experience has shown us that **frugality isn't a weakness** but a strength, that reconditioning and recycling are crucial pillars of a sustainable transformation.

The commitment of all the Group's teams to achieving the goals we have set ourselves strengthens our ability **to make a more significant contribution to a more responsible society**.

The lasting, significant effect of reducing our direct greenhouse gas emissions is a result of this collective effort. But it's **by being particularly attentive to others**, and especially to those who need it most, that our impact will be more decisive.

It's also what makes our company stronger, as does our new strategic plan, which will enable us **to accelerate the various extra-financial commitments by 2028**.

CSR: a solid, lasting journey

1973

Leasing and buying/
 selling of second-hand
 equipment

2012

Signing of the
 UN Global Compact



2016

Creation of
 the first Green
 offering

2021

Member of
 the Institut
 du Numérique
 Responsable
 (Institute of
 Responsible
 Digital)



2020

Signing of the
 Planet Tech'Care
 commitment



2018

- Launch of an in-house scheme to measure and reduce the Group's environmental footprint
- Launch of "Mission Handicap" in France



2017

EcoVadis Silver
 Medal (54/100)



2022

- Publication of the Group's first Impact Report
- QualiRépar label awarded for our impact offers for repairing digital equipment.
- EcoVadis Silver Medal (66/100)



2023

- EcoVadis Gold Medal (70/100)
- Qualicert and RecQ labels awarded for our reconditioning activities in France.
- ISO 14001 certifications obtained by a number of entities in France and overseas.



2024

- Launch of the Impact website
- EcoVadis Gold Medal (74/100)
- Carbon objectives validated by SBTi



Highlights of 2025

JANUARY

- Launch of the **first corporate volunteering scheme in France** with Komeet.⁽¹⁾
- **Acquisition of bb-net**, doubling the Group's in-house reconditioning capabilities and establishing it as **a major European player in the sector.**

FEBRUARY

Publication of our first sustainability report, in compliance with the **CSRD**⁽²⁾ directive, audited and approved by our statutory auditors.

MARCH

EcoVadis⁽³⁾ Gold Medal, with a score of **76/100**

JULY

Econocom Factory, our French reconditioning subsidiary, wins the **EcoVadis Platinum Medal**, with a score of **83/100**.

SEPTEMBER

Launch of the **CO₂ calculator**, developed to measure the carbon impact of **our hardware and services.**

NOVEMBER

Renewed our commitment to **Voka**⁽⁴⁾ with the aim of reaching "**SDG Champion**"⁽⁵⁾ status in Belgium, in line with **the UN's 17 SDGs.**

DECEMBER

Business Code of Conduct and associated procedures updated.

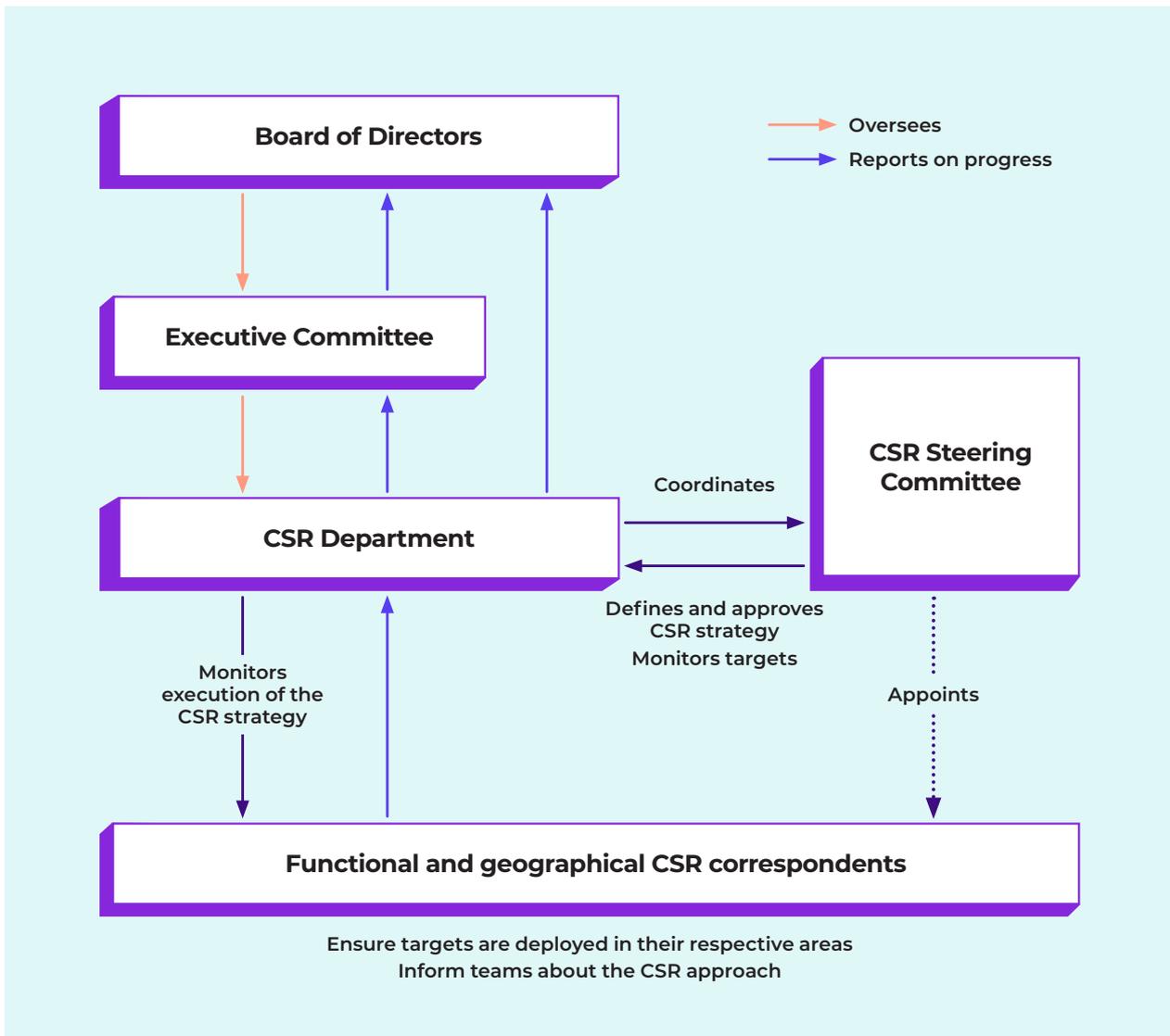
(1) Komeet: Corporate volunteering company. (2) CSRD: European directive for companies' sustainability. (3) EcoVadis: Extra-financial rating agency. (4) Voka Charter: Programme in Belgium that helps companies achieve their sustainability commitments. (5) SDG Champion: label awarded as part of the Voka programme.

CSR governance

Based on a structured organization, it is overseen by the Group's Senior Management and rolled out across the operational teams, to ensure coordination and deployment of the CSR strategy.

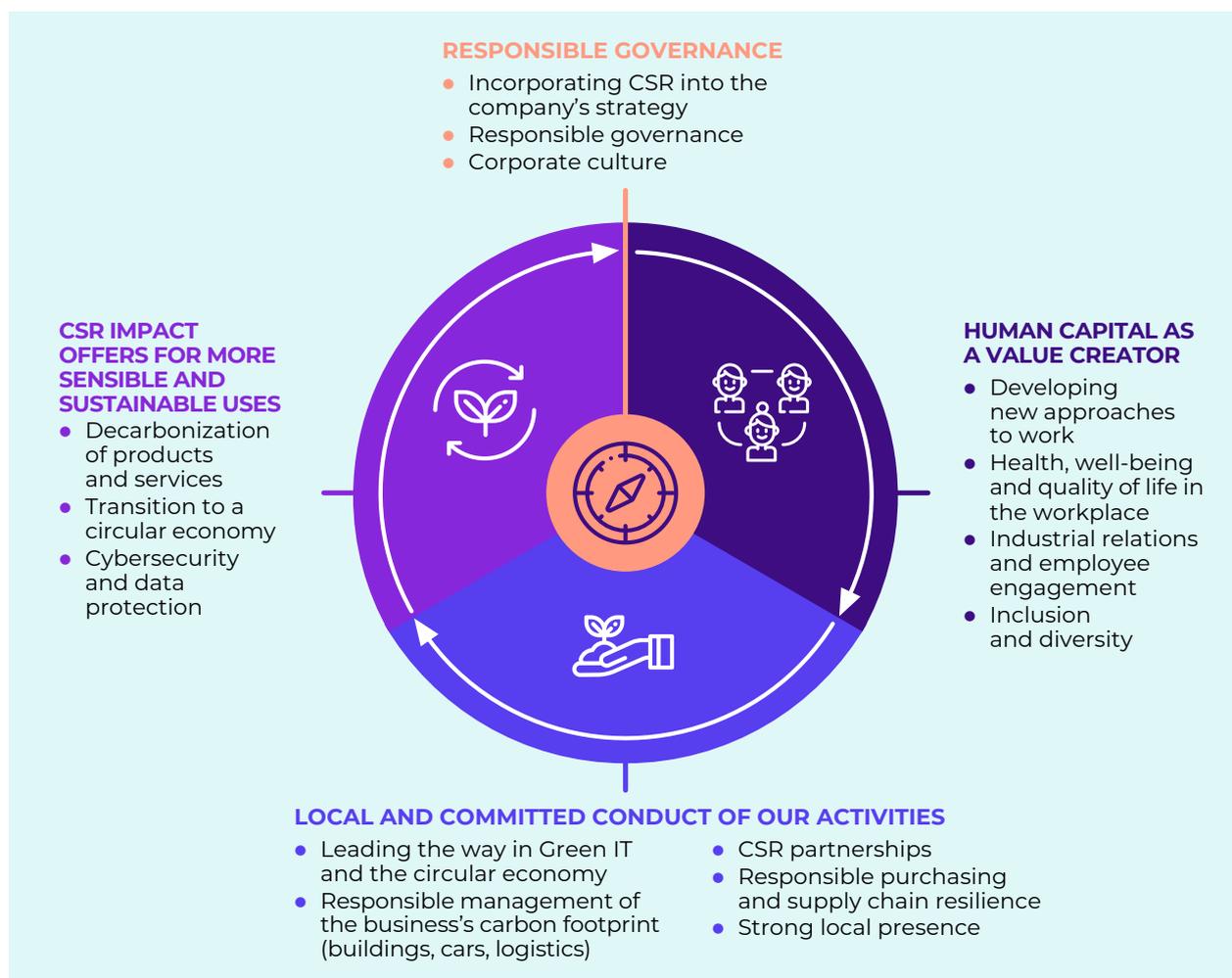
The CSR policy is managed by the CSR Department, headed by Véronique di Benedetto, and overseen by the Board of Directors, the Executive Committee and all the Group's departments. The strategy is defined and monitored by a CSR Steering Committee.

It is deployed by a network of functional and geographical CSR correspondents among the Group's teams who implement the action plans and roll out the approach on the ground.



CSR policy and issues

Corporate Social Responsibility (CSR) is central to Econocom's overall strategy. As pioneers of responsible digital and the circular economy, the Groups has been committed, since 1974, to promoting use over ownership, to ensure sustainable performance for companies and public organizations.



Our CSR objectives for 2028

CLIENTS	THE ENVIRONMENT	EMPLOYEES
Promote a sustainable digital transformation	Contribute to a positive impact	Commit to being an employer of choice
<ul style="list-style-type: none"> • x3 number of reconditioned or recycled assets • x2 number of devices under maintenance by Econocom 	<ul style="list-style-type: none"> • Fulfill SBTi commitments • Win the EcoVadis platinum medal 	<ul style="list-style-type: none"> • Be internationally recognized as an employer of choice • >90/100 Gender Pay Gap score • x2 percentage of employees with disabilities

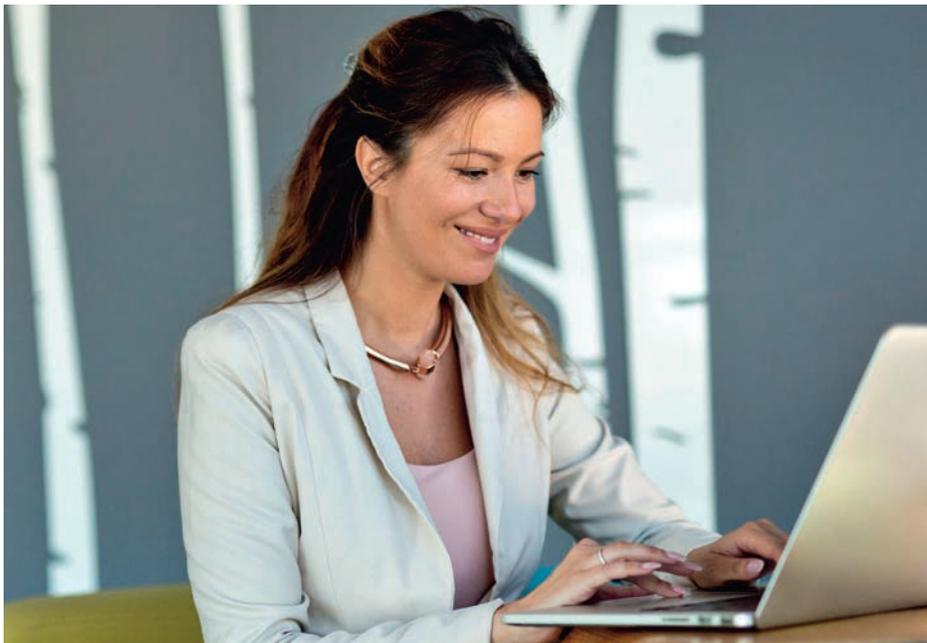
Our environmental commitments

Climate change is a major issue that digital players need to address. Econocom deploys an ambitious environmental policy in its key countries and is also involved in local initiatives, working with partners in the social and solidarity-based economy. The Group thereby affirms its role as a more responsible digital entrepreneur.



KEY ACTIONS

Actions to reduce Econocom's carbon footprint



SUSTAINABLY REDUCING

the Group's carbon footprint

Aware of the climate emergency and the responsibility of digital players, Econocom began an ambitious plan in 2018 to reduce its carbon footprint. This approach, part of an overall climate transition strategy, was formalized by a decarbonization plan, validated by the Science Based Targets initiative (SBTi) in 2024, and ensures that our operations stay on track with the Paris Agreement goals.



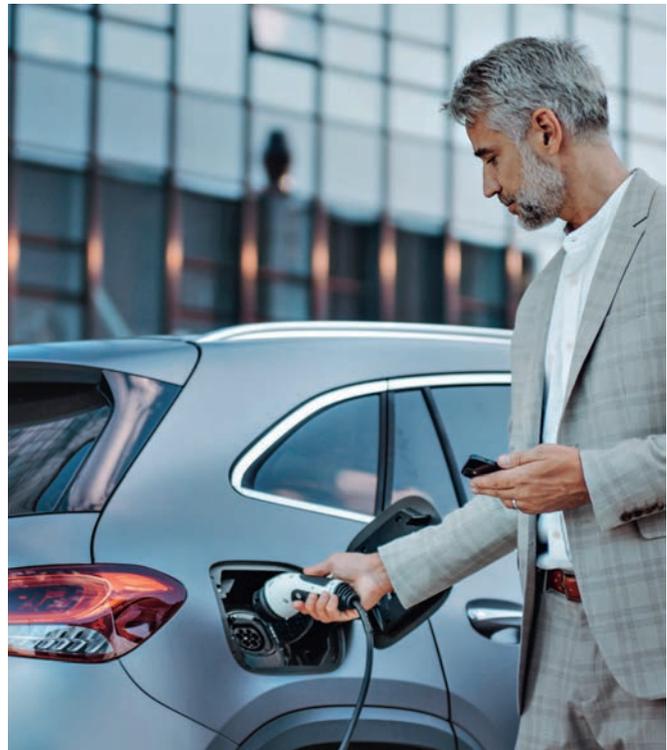
Scientific, measurable TARGETS

Econocom has pledged to reduce its absolute Scope 1 and 2 greenhouse gas (GHG) emissions by 61.4% by 2028 compared to 2018. This involves increasing the annual proportion of renewable electricity, aiming to reach 92% by 2028, and ensuring that 100% of its strategic suppliers set science-based targets.

ENERGY EFFICIENCY

and reducing our in-house carbon footprint

Reducing carbon emissions requires initiatives to optimize energy consumption and efficiency. The Group has implemented a plan to significantly reduce the electricity and gas consumption of its buildings and data centres. Econocom is also continuing to decarbonize its company car fleet, aiming to switch almost the entire fleet to electric or hybrid vehicles by 2028 and promote alternative means of transport.



Actions to reduce our clients' carbon footprint

In addition to reducing its direct emissions, Econocom optimizes IT infrastructures, extends the lifespan of equipment and develops offers that promote the circular economy, reconditioning and carbon footprint reduction measures for its clients. This comprehensive approach allows organizations to combine environmental performance, cost control and creating sustainable value.

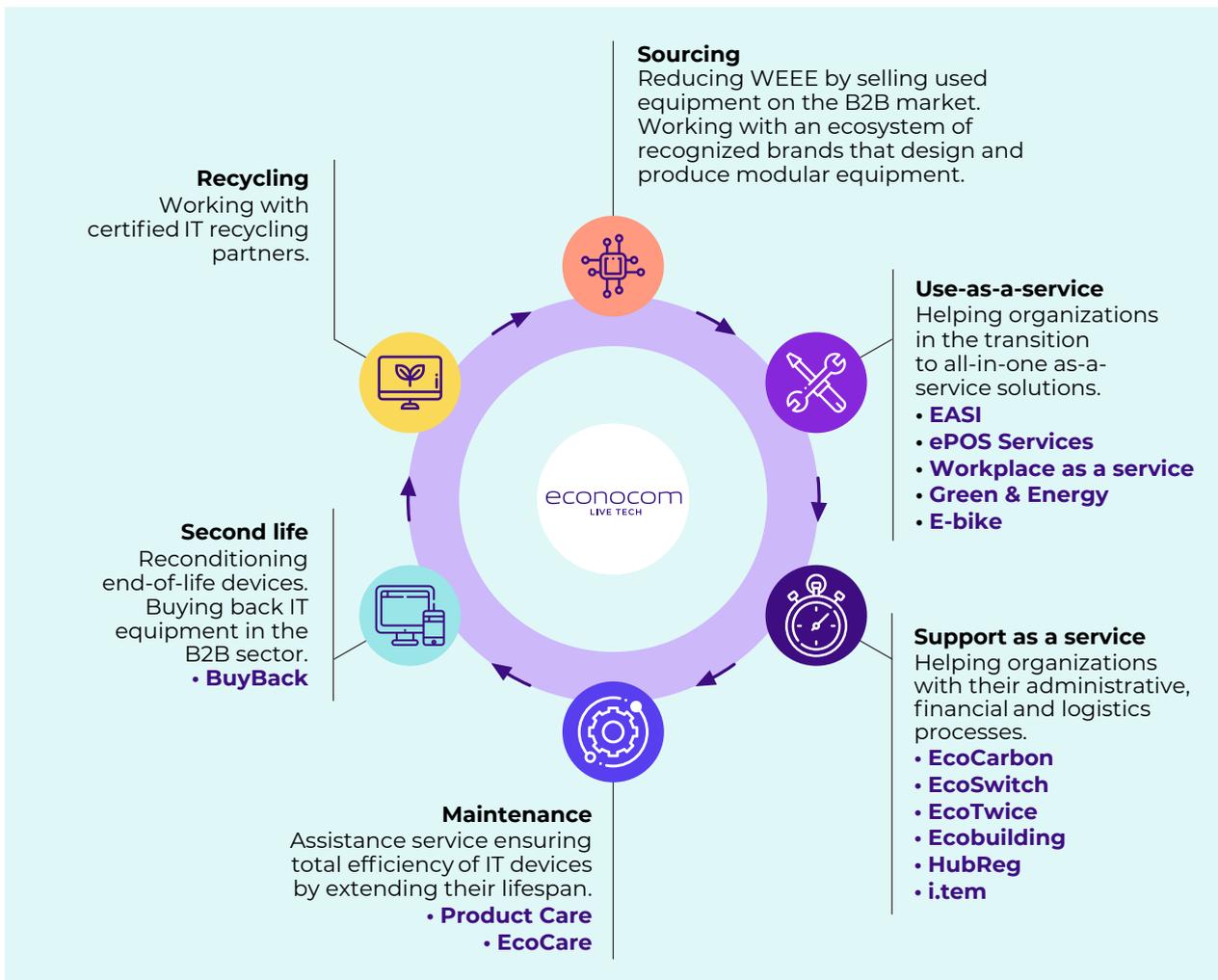
Our impact offers

Econocom has developed a structured portfolio of impact offers for its clients. At the end of 2025, these offers represented €530 million, accounting for 18% of the Group’s revenue. These offers are based on a holistic approach, combining responsible technology solutions, services and financing models, to sustainably support digital transformations.

Our offers encourage a more frugal use of digital, by reusing, reconditioning and extending the useful life of equipment. This circular economy approach allows organizations to reduce their carbon footprint while addressing their need for performance and cost control. They also comprise a social dimension, by promoting the

employment of people with disabilities and those who have difficulty entering the job market. Econocom also provides tools for measuring and managing impacts, so that organizations can track their environmental and social progress and turn digital into a driver for sustainable performance.

Econocom’s sustainable journey to a circular economy



Supporting our clients' transformation

Econocom is dedicated to improving its clients' social and environmental impact by offering a range of positive impact solutions including:



EcoCarbon: measures the carbon footprint of companies' IT equipment.



Green & Energy: supports and finances companies' energy transformation (optimizing consumption, renewable energies, energy performance projects).



EASI: a packaged solution including a fee and services that promotes more responsible use over ownership.



Product Care: extends the useful life of equipment through an agile maintenance offering.



BuyBack: manages the end-of-life process by collecting, upcycling and repurposing equipment.



EcoCare: provides replacements or repairs of broken or stolen devices.



i.item: a solution for managing a company's IT assets and measuring their environmental impact.



Workplace as a Service: complete management of user environments, combining operational excellence, innovation and responsible use of resources.



HubReg: centralizes, automates and streamlines equipment roll-out via contactless enrolment.



E-bike: an easy, cost-effective system for employees to rent bikes for commuting.



EcoBuilding: a system that tracks and optimizes the energy consumption of property portfolios.



EcoSwitch: ensures responsible IT asset lifecycle management via reconditioning and obsolescence reduction.



EcoTwice: solution that enables employees to buy their own professional devices and thus extend their useful life.



ePOS Services: a maintenance, management and repair service that extends the useful life of checkout equipment.

FOCUS ON...



EASI – ECONOCOM AS A SERVICE FOR IMPACT

Econocom's user experience-focused "Device as a Service" solution, combining operational efficiency, economic performance and social and environmental responsibility. It allows organizations to optimize management of their IT environment and total cost of ownership while reducing carbon footprint by extending the useful life of equipment and promoting circular economy models.



WORKPLACE AS A SERVICE

Also with a strong focus on the user experience, the Workplace as a Service offer is based on end-to-end management of services and a workplace transformation approach. It combines technological expertise with outsourcing know-how to optimize use, guarantee the availability of environments and promote technological innovation, while limiting use of resources in keeping with a responsible, frugal approach to digital.

Impact stories for our clients

Accelerating

IT REFURBISHMENT WITH BB-NET AND ECONOCOM FACTORY

As part of its strategic plan, the Group has set itself the ambitious goal of **tripling the number of recycled or reconditioned equipment by 2028.**

The first decisive phase of this strategy was reached in 2022 with the acquisition in France of Econocom Factory, an IT reconditioning company. With rigorous industrial processes, high quality standards and short-circuit production, **Econocom Factory ensures large-scale production of reliable, effective, traceable refurbished equipment.**

This approach was reinforced in 2025 by the integration of **bb-net, an IT refurbishing pioneer in Germany for over 25 years.** bb-net designs and sells fully tested devices under the tecXL label, including warranty and after-sales service and complying with the quality standards of public and private clients.

By combining Econocom Factory's expertise and bb-net's know-how, **the Group has strengthened its ability to roll out refurbishing solutions on a pan-European scale,** enabling clients to significantly reduce the carbon footprint of their IT equipment while guaranteeing performance, quality and continuity of service.



Marco Kuhn,
Managing Director
bb-net GmbH



Stanislas Husson,
Managing Director
Econocom Factory



Find out more
about bb-net



Find out more
about Econocom
Factory

253,000

IT devices refurbished by bb-net
(Germany) and Econocom Factory
(France) in 2025

DELTRIAN CHOOSES ECONOCOM

to finance its energy transition

Based in Belgium, Deltrian International is a leading player in the air filtration sector. Amid strong growth and intense environmental pressure, the company implemented, with Econocom's support, a significant energy transition project, while maintaining its investment capabilities. With a flexible operating lease, the project is largely self-funding thanks to the energy savings made and there was no upfront cash outlay.



"The project involved installing solar panels, rolling out charging stations for electric cars and the implementation of a centralized energy monitoring system."

Aurian de Briey, CFO of Deltrian



Find out more

62%
reduction in
CO₂ emissions from
day one, covering
the entire lifecycle of
the installations

OTHER STORIES...

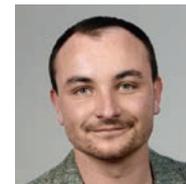


Virginie le Barbu,
Global Sustainability
Director – International
Markets, Lenovo
360 Circle Lead

"Strongly committed to two major issues: climate action and the circular economy, Econocom joined the Lenovo 360 Circle in 2021 as founding member and is one of the main partners."



Find out more 

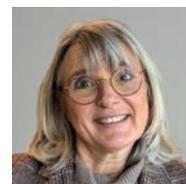


Matthieu Sabin,
Head of Circular
Economy Services for
HP Europe

"Econocom is a strategic partner for HP. Via our Amplify Impact scheme, we can alert as many players as possible to the importance of reducing carbon footprint and using low-carbon solutions."



Find out more



Bénédicte Mc Coy,
Head of ESG France,
Dell Technologies

"By working closely together, Dell and Econocom perfectly illustrate the benefits of the circular economy: extending the useful life of devices, reducing carbon impact and offering organizations sustainable, innovative as-a-service solutions."



Find out more 

Our social commitments

Social commitment is central to the Econocom Group's responsible development strategy and focused on a clear ambition: to combine economic performance with a positive impact on the men and women who contribute to its activities.

WELL-BEING IN THE WORKPLACE

(health and safety, work-life balance, working conditions, etc.)

Econocom fosters employee loyalty by continually improving working conditions and ensuring a good work-life balance for all its staff, whether permanent or not. As part of the "Back to Live" programme launched in 2025, the Group's offices were renovated and refurbished to promote collaboration. Various countries have implemented specific measures to promote well-being, exercise and a balanced diet. Employees' health is paramount, and remote consultations, webinars, free medical consultations and prevention tools tailored to each country are provided. 100% of employees benefit from social protection during key moments in their lives.



KEY ACTIONS





SKILLS DEVELOPMENT AND TRAINING

The HR Department has implemented an active talent and career management policy. The Group allows each employee to develop and build their career through diverse and rewarding jobs. New employees benefit from a personalized onboarding process during which they are introduced to the teams and learn about the company's organization and the specific aspects of their job. The Econocom Group supports its employees' ongoing career development by providing training to help them develop their career and improve their skillset.

EQUAL OPPORTUNITIES

Inclusion and diversity (gender parity, anti-discrimination, disabilities, etc.)

The Econocom Group's main strength lies in the variety of its business expertise, the diversity of skills and experience and the open-mindedness of employees from diverse backgrounds. An element of collective performance, diversity is an essential development driver. The Group has always favoured recruitment and career development based on skills. It combats all forms of discrimination and promotes professional equality, diversity and inclusion.



93/100

Gender Pay Gap

5.3%

Rate of employees
with disabilities

Social and societal impact stories

THE POEI SCHEME: a driver for inclusive, targeted recruitment

Preparing the skills of tomorrow with the POEI scheme

The development of activities on certain sites and the establishment and expansion of service centres led to a sudden spike in operational needs.

As a result, **nearly 60 job vacancies were created in less than 6 months**, in addition to the usual recruitment activity of around 50 hires a year.

To address this growing demand, Econocom used an operational, inclusive scheme: POEI, (“operational preparation for individual employment”).

Via a partnership between France Travail (the national employment agency), a training centre and Econocom, the scheme provided three months’ training for specific professions to people having difficulty entering the job market. Not only was it an effective way of meeting the sharp rise in recruitment needs, but it also promoted a more inclusive, sustainable recruitment approach, with a tailored vocational training programme. **The training programme, devised jointly with the operational managers, consisted of a combination of hard and soft skills and certifications.**

After the training course?

15 trainees were hired: a testament to the efficiency of a scheme that’s aligned with recruitment needs. The POEI scheme proves that there are new ways to hire that combine operational performance with a positive social impact.

TESTIMONIALS



Franck Cousin,
Regional Director
Services - Hauts de
France & Normandy



Elia Becue
Econocom
Recruitment
Officer

“With a shortage of skills in the digital sector, the POEI scheme is a way of turning people with few employable skills into operational technicians in just three months. The company’s involvement, especially at HR and Management level, is vital. The trainees need to learn about the company’s values and expectations, to ensure seamless integration and secure both parties’ commitment.”

200

applications received

50

candidates met during
the job-dating session

15

trainees selected

3

months of training

100%

trainees hired at the end
of the session



Find out more
about the POEI

ECONOCOM IS COMMITTED TO Corporate volunteering

Corporate volunteering is a system whereby a company can lend its employees' skills to help charities, non-profits or public interest initiatives. This initiative is a crucial part of Econocom's CSR strategy. **It allows employees to take concrete measures to show their sense of civic duty while increasing the Group's social impact.**

375
employees
signed up to the Komeet
platform in 2025

62
volunteering projects
carried out in 2025



"Komeet plays a key role in rolling out Econocom's volunteering scheme. The platform helps put candidates in touch with beneficiary organizations, organize volunteering projects and assess their impact. Komeet chooses the right corporate volunteering scheme to suit the needs of each non-profit, in order to maximize the social impact of employees' actions."

Julian Guerin,
Co-founder of the Komeet platform

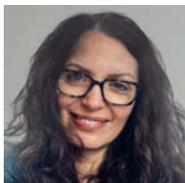
Komeet

TESTIMONIALS



"I volunteered for **Espérance Banlieues**, a non-profit that helps promote equal opportunities through education. I myself grew up in a working-class neighbourhood, so it's something that's close to my heart. The experience reminded me that not all young people start out in life with the same opportunities."

Jonathan Ravaud,
Econocom's Head of Financial Internal Control



"As part of the **"100 chances, 100 emplois"** (100 opportunities, 100 jobs") scheme, I organized job interview role plays with kids trying to enter the job market. I advised them or sometimes just listened to them. The experience taught me that it's really important to choose a project that matches not only your skillset but also your personal values."

Daria Zachcial,
Head of Delivery



"I chose an organization called **"Un petit bagage d'amour"** which helps vulnerable expectant mothers. My most poignant memory was seeing the smiles on the faces of the mums when they came to pick up their care package. I also asked my colleagues to donate; it was really rewarding being able to get other people involved."

Muguette Siry,
Account delivery manager Econocom



Find out more
about the corporate
volunteering

Our societal commitments

Societal commitment is an important pillar of our strategy. The Group aims to strengthen its local ties in all the countries it operates in by working closely with local businesses and non-profits, particularly in the areas of education and reducing the digital divide.

KEY ACTIONS

Education and the digital divide

Econocom is committed to supporting education and digital inclusion, which it sees as major drivers for social cohesion and equal opportunities. **The Group strives to ensure easier access to digital uses**, for school children, students and training organizations. Through its digital solutions, partnerships with non-profits and

initiatives to raise awareness, **Econocom helps develop skills and reduce the digital divide**. These initiatives are part of an overall responsible societal approach which aims to provide lasting support for educational transformation and improve the employability of future generations.

The resources deployed to support local non-profits consist of three complementary areas



FINANCIAL DONATIONS

Econocom supports charities and non-profits

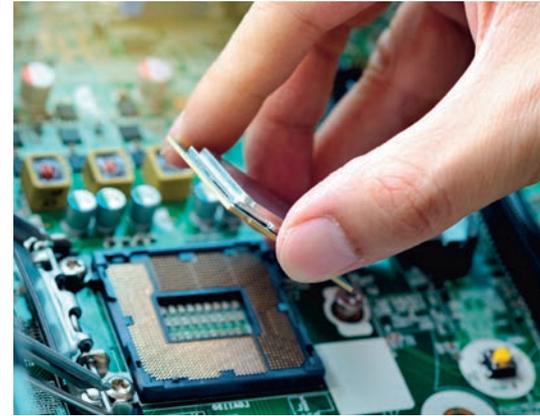
through targeted financial donations, in line with its CSR commitments. These contributions support philanthropic, educational and environmental projects that promote inclusion, access to responsible digital and positive impact. A few examples of the organizations the Group supports: Espérance Banlieues, Konexio, Cape Code, Demos, Télévie, ActionAid, etc.

DONATING IT EQUIPMENT

Econocom also donates refurbished IT equipment

This extends the useful life of equipment and reduces carbon footprint while facilitating access to digital, thereby contributing to digital inclusion and developing the circular economy.

685
refurbished laptops
donated by
the Group over the
past 3 years



CORPORATE VOLUNTEERING SCHEME

Corporate volunteering involves employees lending their skills to help charities or non-profits

The Group launched its first corporate volunteering scheme in France with Komeet. Under this scheme, Econocom allows all its employees one day, and a few days for consultants who work on client sites to do volunteer work in France.

Positive impacts in all our geographies

Present in a number of countries, Econocom rolls out specific initiatives in accordance with the local needs and context, while complying with the Group's strategic directions and common action plans. This approach reflects an entrepreneurial culture that fosters autonomy and direct action in the field.



SPAIN

Econocom Spain launched the "Econocomprometidos" (Econocom committed employees) scheme which aims to promote inclusion, equal opportunities and diversity. Including a wide range of initiatives (training, sporting and charity events, awareness campaigns, etc.) and directly sponsored by the CEO, these initiatives help to foster a shared culture based on respect, well-being in the workplace, commitment and a sense of belonging among employees.

THE NETHERLANDS

Econocom Netherlands continues to accelerate its transition to sustainable mobility. After electrifying its fleet of company cars, the country is now doing the same thing with its utility vehicles, reaching a new milestone in reducing vehicle emissions. Econocom Netherlands is also actively contributing to reducing the Group's scope 2 emissions by using 100% green electricity across all its premises.



ITALY

Econocom Italy has reaffirmed its commitment to diversity and inclusion in the digital industry. The "She Tech Talks" programme features video testimonials of female employees talking about their careers in tech. Meanwhile, the "Ready for IT" scheme which helps refugees enter the job market through training has been recognized by the UNHCR and has so far enabled seven people to join the teams.

BELUX

Econocom Belux has reinforced its CSR strategy, making significant progress in terms of certifications and recognition, notably with VOKA. Belgium also developed its Green & Energy Business Unit, with solutions for financing energy transition in the B2B sector. These projects have resulted in the reduction of several tonnes of CO₂ for each initiative and led to the creation of a partner ecosystem to support clients throughout the project lifecycle.



UNITED KINGDOM

As part of the One Econocom strategic plan, the UK has stepped up the development of its audiovisual business with the integration of Smartcomm, offering new sustainability opportunities and involving collaborative approaches across the value chain. In 2025, Econocom UK took part in the first Summit on sustainability in the audiovisual industry in London, an opportunity to meet other industry players and develop shared solutions.

GERMANY

Econocom Germany continues to deploy industry-leading sustainable practices in-house. All its buildings run on 100% renewable electricity. The useful life of the company's digital equipment is optimized and there is widespread use of refurbished devices. In addition to the company car fleet which is made up exclusively of electric and hybrid vehicles, employees benefit from an attractive bicycle rental programme which is also available to customers.



Our cybersecurity challenges

With a growing number of threats in the digital environment, cybersecurity is a major strategic issue. It is crucial for the protection of personal and strategic data, ensuring continuity of the Group's activities and maintaining the trust of its clients, partners and employees.



The compromise, loss or corruption of personal or strategic data may be the result of malicious actions and lead to the unavailability of critical services and tools. The image of the Group may be materially damaged as a result of this type of event, causing a loss of confidence among its stakeholders. Cybersecurity is therefore a pillar of the protection of Econocom's information assets and its operational resilience.

To address these challenges, Econocom has an Information System Security Policy (ISSP) which sets forth the organization, roles and responsibilities in place to ensure the confidentiality, integrity and availability of information and systems.

Since 2022, the Group's cybersecurity strategy has been coordinated by the Chief Security Officer (CSO). The CSO's mandate is to harmonize security approaches across the Group's entities and is based on three key elements: **appropriate, demonstrable and collective security.** This strategy relies on the Minimum Viable Security (MVS) framework, which defines a pragmatic approach with high protection standards and operational efficiency, while allowing operational independence of the different business lines.

It is rolled out across three complementary areas: talent, processes and tools and requires close collaboration between the Group's security teams and local staff. Security policies and processes are regularly updated in line with benchmark standards, and the solutions are streamlined to ensure a secure, effective, fluid environment.

Data protection: background and policies

Personal data protection plays a vital role in Econocom's commitments and its digital transformation strategy. In addition to complying with national, European and international legislation, the Group makes protecting the data of its customers, partners and employees an essential pillar of digital trust and its international development.

To support this ambition, Econocom has rolled out the "Data Protection Programme" across all its entities, transposing legal obligations into compliance policies, directives, procedures and shared tools. This scheme serves as a shared framework for managing compliance, based on a roadmap designed to strengthen personal data protection.

The programme is rolled out through a network of Data Protection representatives, overseen by the Group DPO, who ensures its operational implementation and regular monitoring via dedicated committees.

Common directives and procedures, covering for example the processing register, individual rights, data breaches, retention periods, evaluation of subcontractors, data sharing and privacy by design, have been shared with employees. Progress on the programme is reported to the Group's Executive Management each year via the DPO's Annual Report.

As of 2026, the Group will be reinforcing its proactive approach to managing GDPR risks associated with AI, with the aim of transitioning to a culture of strategic control of data risks.



Our contribution to the UN Sustainable Development Goals

Since 2019, Econocom has been measuring its progress as part of a continuous improvement approach in line with the United Nations' Sustainable Development Goals (SDGs).

Mindful of the responsibility of public and private organizations with respect to economic, social and environmental issues, the Group has deployed a structured approach to identify the SDGs where it can have the most significant impact. To that end, an internal working group was set up to identify Econocom's strategic priorities.

Econocom has included 10 of the 17 Sustainable Development Goals (SDGs) in its CSR policy, five of which are priorities: responsible consumption

and production, climate action, quality education, reduced inequalities and partnerships.

The 2030 Agenda is structured around the "5Ps": Planet, Populations, Prosperity, Peace and Partnerships. In line with the reference framework, Econocom focuses its commitment on three priority areas, which are directly linked to its activity and action levers.

Priority commitments



POPULATION

SDG 4 – Quality Education:

Econocom is committed to digital technology in schools and digital accessibility.

SDG 10 – Reduced inequalities:

promoting equality in the workplace, diversity and anti-discrimination.



PLANET

SDG 12 – Responsible consumption and production:

measuring and reducing the environmental impact of digital consumption.

SDG 13 – Climate change:

decarbonizing the Group's activities.

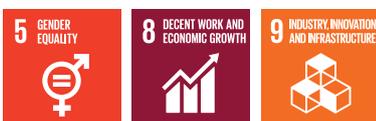


PARTERSHIPS

SDG 17 – Partnerships for the

goals: disclosing the Group's CSR commitments and cooperating with public and private stakeholders.

Active contribution



Participation

Standards and certifications

- The Group systematically applies **ISO 26000** to ensure the integrity of all its societal initiatives.
- Similarly, for seven years, our service solutions have been compliant with **ISO/IEC27001**, one of the highest standards for guaranteeing information security.
- **ISO 9001** and **ISO/CEI 27001 certifications** are managed locally in France, Morocco, Benelux, Spain and Italy.
- **ISO 14001 certifications** are also deployed locally in France, Spain Belgium and the United Kingdom, while **ISO 45001** covers the Services activities in Spain.
- At local level, certain entities have distinguished themselves with specific recognitions. For the 4th year in a row, Econocom Belux took part in **the VOKA**

initiative, obtaining “SDG Pioneer” status in recognition of its commitment to sustainable development. This is based on an annual plan focusing on 10 actions covering at least four of the five "P"s of the SDGs.

- Circular economy activities are subject to strict labels. The Product Care service centre received the **QualiRepar** label, as did the Econocom Factory refurbishing activity, with the SMAAART brand, which also received this label as well as the **QualiCert** certification. These certifications are a testament to the quality of the Group's operations. In addition, this activity received the **RecQ label**, the leading European quality label for used products.



ecovadis

Econocom is proud to have won the Gold medal with a score of 76/100. This performance puts the Group in the top 5% of the world's most committed companies, which is a truly collective success.



SCIENCE
BASED
TARGETS

Econocom's initiatives have been validated by SBTi and it has rolled out an ambitious action plan to achieve net-zero emissions.

